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CRA's 6 Core Concepts Related to Crises

1. A crisis must be seen from the perspective of the person.
2. The goal is calm – not control.
3. A crisis is not a teaching moment.
4. Prevention works
5. You must respect the whole person.
6. It's a life not a program

The 7 Corollaries

1. Good Person Centered Planning is prevention
2. Gentle is best
3. Informal is best
4. People communicate with their behavior
5. Boredom precipitates poor interactions
6. Listen or suffer - People vote with their feet and fists when we don't listen to their voices.
7. Kill Stupid