

**Rethinking Training for the 21st Century:  
Blended Comprehensive Competency Based Learning and Other Critical Issues for  
Staff Training and Retention**

**Co-Presenters:** Mike Mayer & Derrick Dufresne

**Intended audience:** All audiences

**Session Description**

How many times have you thought “this training is boring”? How many times have you wondered what you could do to motivate your staff to effectively implement the concepts from the training? Do you know how learning styles and adult learning principles should be changing our training?

This presentation will address the numerous issues that are associated with getting information into the head, motivating the heart, and getting the hands to do the right things so that we can get the outcomes we desire.

This interactive session will address solutions for the disability service training oddities, and how to develop intentional learning opportunities to improve the overall quality and effectiveness of training through the development and implementation of the Blended Comprehensive Competency Based Learning approach.